STREET OVERDOSE RESPONSE TEAM (SORT)

DECEMBER 2021 **UPDATE**

The goals of the San Francisco Street Overdose Response Team are to reduce the risk of opioid-related death of individuals who have recently experienced an overdose, contribute to an overall reduction in overdose deaths through referrals and care coordination with community-based organizations, and to provide support to people who have survived any overdose.

KEY PERFORMANCE INDICATORS

The SORT Response Team has been active since the program launch and continues to monitor and responds to calls that appear to be for an overdose. The team engages clients, provides harm reduction supplies and resources, connects clients to Street Medicine providers, and coordinates care with the Post Overdose Engagement Team.

RESPONSE TEAM OPERATIONS UPDATE



Calls Handled by SORT*

December

Cumulative* **757**



December

Cumulative



Overdose

Calls Including an

82

482



Calls That Include **Buprenorphine** Starts** December

Cumulative 36



Clients who accepted

December

Cumulative



harm reductions supplies

72

398

6%

5%

10%

2%

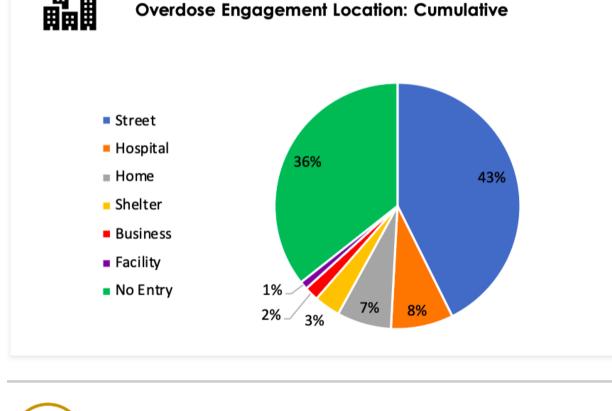
2%

1%

might not include an overdose. Due to COVID and staffing challenges the response team was down for 10 days during the month of December. **Buprenorphine is a medication that is used for treatment of opioid use disorder. It is prescribed by SORT's Street Medicine providers. Buprenorphine prevents withdrawal and reduces cravings. Because it's somewhat like opioids, there are some effects from it that are similar to opioids (mild sedation, respiratory depression, and euphoria) but to a much lesser extent. If someone is taking buprenorphine

*Cumulative counts are on data since pilot launch (August 2, 2021 – December 31, 2021). The SORT Response Team monitors and responds to calls that clearly state or appear to be for an overdose as there is not an overdose-specific dispatch call code. As a result, some calls the team responds to

every day, their risk of overdose is greatly reduced.





Unsheltered

Housed

Female

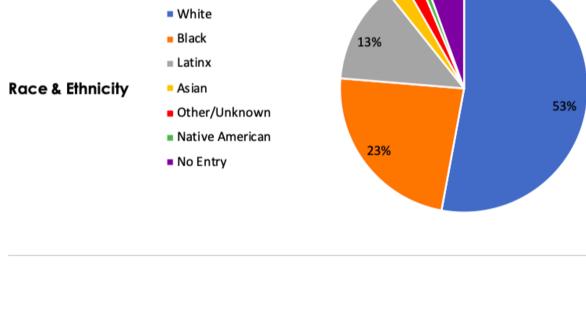
Non-binary

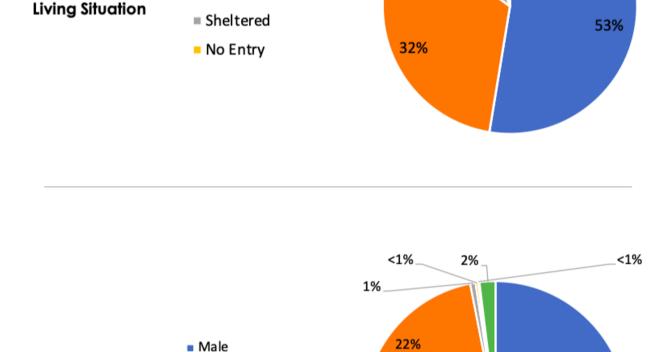
No Entry

Transgender Female

Transgender Male

Client Characteristics





Gender

The SORT Post-Overdose Engagement Team is beginning their follow up efforts and continues to increase staffing and capacity. The team focuses on persons experiencing homelessness and aims to achieve in-person follow up within 72 hours after an overdose event. Engagement includes connections to case management, peer support, therapeutic interventions, and ongoing medical treatment.

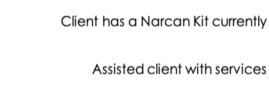
Post-Overdose

Engagement Team Rate of Follow Up

ENGAGEMENT TEAM OPERATIONS UPDATE December *Cumulative n=90 n=214

POST-OVERDOSE

75%



Assisted client with services

months

Client received Narcan in the past 3

Harm reduction education provided Client prescribed a refill or new start of buprenorphine

Overdose Prevention Pack given to

client Client currently taking buprenorphine 21%

Client referred to initial residential treatment *A single engagement can result in multiple outcomes *Cumulative counts are on data since Post-Overdose Engagement team launch (October 18, 2021 – December 31, 2021). The team follows up with clients who had a recent overdose, and did not refuse follow up (n=214). Note: this month, this client pool has been expanded to include both unhoused and housed clients. The team defines a successful follow up engagement as in person or phone contact with the client within 72 hours of an overdose. Engagement efforts were limited in December by COVID and related staffing issues.

Post-Overdose Engagement Outcomes: Cumulative

11% 911 Calls Non-911 Calls

*As of December, the Post Overdose Engagement Team has started following up with an additional pool of clients who have recently survived an overdose. In addition to SORT Response Team (911 calls)

89%

Referral Source: Cumulative*

clients, follow up is also being conducted with clients who are referred by clinics, hospitals, and community organizations.

For more information about the Street Overdose Response Team please visit: SORT_Press_Release.pdf

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